



CustomsBrokers


CAPABILITY STATEMENT



**Customs Brokers
Pty Ltd**

International Freight & Logistics
Customs Brokerage
Australian Owned Local Business

Australia Wide
Brisbane - Toowoomba - Warwick
+61 07 3185 2131
www.customsbrokersaustralia.com



Customs Brokers Pty Ltd provides wholesale clearance services for freight forwarders and customs brokerages needing an external broker.

The business acts as a true extension of its partners, working seamlessly behind the scenes to ensure our partners customer shipments are managed with care and precision.

The goal is simple: make every clearance straight-forward, compliant, and hassle-free while protecting our partners reputation and keeping their customers satisfied.

Every job is managed with precision, professionalism, and care.

The business is driven by a dedication to customer satisfaction and a commitment to regulatory compliance.

**Customs Brokers
Pty Ltd**

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**Customs Brokers
Pty Ltd**

ABOUT COMPANY



Core Wholesale Services

- Comprehensive customs brokerage services
- Some supportive freight forwarding functionalities if/where required
i.e. sea cargo reporting, underbond movement reports etc.
- Specialist handling of complex and unconventional goods
- Consulting services for compliance and regulatory requirements
- Consulting services for efficient freight management and logistics planning

Whoelsale Customs Clearances

At Customs Brokers Pty Ltd our wholesale clearance offering allows us to partner with freight forwarders and customs brokerages to take the stress out of customs clearance process.

Operating behind the scenes, yet always alongside its partners, the business ensures smooth, compliant, and cost-effective clearance.

Our clients importers will feel the difference in smooth, compliant, cost-effective clearances.





OUR SERVICES

**Customs Brokers
Pty Ltd**

Uniquely Customs Brokers

Customer Centered Focus: The emphasis is on reliability, compliance, and service and not on being the lowest-cost option, but on delivering the best outcomes.

Dedicated Problem Solvers: Our team is committed to tackling the toughest challenges. We excel in managing shipments that other brokers avoid. Whether it's unusual, oversized, or highly regulated goods, we have the expertise to ensure smooth clearance.

Industry-Leading Compliance: The regulatory landscape is complex, and that's where Customs Brokers thrive. Freight forwarders can focus on moving the freight, & existing customs brokerages gain overflow and specialist support. Working side-by-side, compliance is managed seamlessly.

Australian and Female Owned: We are an Australian family owned business. With a strong female director.

DIRECTORS MESSAGE



Renee Wilson

As the corporate license holder and Director I have built a reputation for excellence within the industry.

My expertise in handling complex and unconventional cargo, combined with a comprehensive understanding of regulatory compliance and the broader supply chain, sets our business apart.

Our wholesale clearance services are designed to support freight forwarders and customs brokerages — stepping in seamlessly when an external broker is needed, or when overflow and complex jobs arise.

I genuinely enjoy working with businesses and seeing them succeed. My passion lies in helping businesses grow by providing timely advice, practical solutions, and compliance expertise that allow them to focus on what they do best.

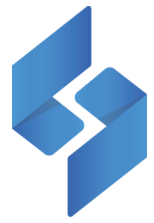
With extensive experience across trucking, warehousing, terminals, forwarding, and customs clearances, I bring a broad perspective and hands-on knowledge to every challenge. I pride myself on being proactive, approachable, and committed to delivering outcomes that protect reputations and keep freight moving.

Thank you for considering Customs Brokers Pty Ltd as your clearance partner. I look forward to working alongside you and supporting your success.

Renee Wilson
Director & Licensed Customs Broker
JP (Qual), Dip. CB, Dip. IFF



**Customs Brokers
Pty Ltd**



OUR MEMBERSHIPS

Customs Brokers
Pty Ltd

Industry Organisations



International Organisations



Forwarding Networks



EXPERT EXAMPLES



Military arrival

Foreign military arrived without clearance

Customs Brokers facilitated the clearance of their navy ships, land vehicles and amphibious craft for exercises with a tight timeframe and exercises about to begin.

Locomotives

Clearance and supervision

In conjunction with one of our valued customers we assisted with the timely clearance, cleaning arrangements, lifts and movement of locomotives to their final destination to service Queensland's inland communities for trade.

Big and fast

CAT 789 Dump Trucks

We love big cargo! Recently we moved 6 x dismantled dump trucks from overseas, right through to their new sites. Including clearance, cleaning, and refitting. This was RORO, LOLO, and containerised cargo and required careful timing and movement arrangements.

Re-export machines

Facilitate the export & re-import of Quarantine rejected machinery

We received a call from a hysteric importer. They had purchased machinery CIF and it was going to be re-exported as it did not meet Australian Quarantine requirements. We arranged the packing & re-export, overseas cleaning and re-import, and subsequent correct clearance of the cargo.

Defence Export Permits

Transhipment cargo

Cargo destined to help with unrest in a neighbouring nation was due to arrive for transhipment to end use country. Customs Brokers arranged the permits, and transhipment seamlessly to assist with the peace efforts.

FREIGHT FORWARDER CLIENTS FEEDBACK

Project Forwarder

Renee and her dedicated team are always at the ready to assist with our complex shipments. Project cargo and timely movement of aircraft and locomotives are some of the commodities Custom Brokers assists us with.



Freight Forwarder with Food Importer Clients

We have complex food importers from Asian countries, and Customs Brokers help ensure clearance and navigating the imported foods landscape.



AOG Replacement Parts for Freight Forwarder

Our clients aircraft navigational equipment had a mal-function. Customs Brokers ensured timely clearance on a weekend to ensure the aircraft could get back in the air ASAP.



CustomsBrokers

For more information about the services provided and how they support partner businesses, contact Customs Brokers Pty Ltd using the details below.

Follow on LinkedIn for constant updates on important issues in the shipping, freight and logistics sectors.



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